

Dale Brain Injury Services Launches New Services!

Earlier this year, DBIS moved 4 of our facilities all into one larger facility we are calling "Saskatoon Street" until the new name is unveiled at the Grand Opening on January 9th. This consolidation of DBIS locations included moving our two day programs, *Cornerstone Clubhouse* and *Gateway to Connections* into this new facility.

Capital donations are still required as we continue to build our Group Services program in its new home. Below are quotes from our clients about the new space and how much they are enjoying it.





"I love it. It is bigger and more comfortable. There's no confusion. The staff are very helpful and ask me what I need." ~ Sonia

"It's nice. I like helping people and answering the phones. The food is really good." ~Negassi

"I really like it. I like everything. I like the social part as you know I am a social guy and there are more people here that I can talk to. I like all the new staff." ~Taylor



We build futures.



Caregiver Support Groups

Dale Brain Injury Services is excited to announce the second Care Giver Support Group Series will be starting on January 8th. This second series is titled Behavioural Changes & Cognitive Strategies. Caregivers often report behavioural as well as cognitive and other challenges of their relatives and/or partners after brain injury. These challenges may cause both caregivers and their relative/partner to experience stress and distress as well as a change in relationships. The purpose of this group is to provide strategies that have been proven to be effective in addressing these issues. The main focus of these strategies will be on modifying the environment in such a way as to promote desired and adaptive behaviours as well as strategies for helping loved ones deal with cognitive challenges such as memory, attention, problem solving and decision making. The group members will learn/improve skills through education, group discussion as well as practice over the course of eight sessions.

> Dates: January 8th 2018 to February 23rd **Time:** 1:30 pm to 3:00 pm Location: 345 Saskatoon Street, London

Caregiver Support Groups Caring for those who are caring for others Tuesdays from 1:30 pm - 3:00pm Grief & Loss Oct 2nd - Nov 20th 2018 Group Behavioural Changes Jan 8th - Feb 23rd 2019 & Cognitive Strategi Group Caregiver Growth Mar 5th - Apr 23rd 2019 Group uences of brain injury impact not only the person who l the injury but also their caregivers. Dale Brain Injury Services has developed a series of three 8 week caregiver support groups for those who are caring for loved ones with an Acquired Brain Injury For more information conta Solution Nancy Docherty at 519-668-0023 ext. 319 or Injury Services

admissions@daleservices.on.ca 345 Saskatoon Street London ON



Grand Opening of Saskatoon Street

We are happy to announce the Grand Opening of our new Saskatoon Street location! Please join us in celebrating this momentous occasion on January 9th (snow date will be January 18th). Doors will open at 3:30 PM and the event will commence with tours of our new facility, showcasing our new programming space and services we are now able to offer in this new facility. Speeches will begin at 5:00 PM and will include the unveiling of our new facility name and announcement of a very generous and dedicated sponsor.

Please RSVP to jodim@daleservices.on.ca

Thank you to our Capital Sponsors!

A heartfelt thank you to those sponsors of our Capital Campaign to date:

Annie Aarts Douglas Berk Dennis & Karen Dalton Carol Fickling Mary Ann Kettlewell Hanna Kielt Geri Kraus Kenneth McGuffin Cory McGugan

AGAPE Foundation of London Marcus & Associates Hoare Dalton **Rob Secco (SDI Builders)**

LERNERS



OFFICE CENTRAL



#RESET

We are continuing on our organizational journey to #RESET which is a new service model, and way of thinking about how we do business. Below are some of the goals we are focused on achieving. Please give us your feedback on our progress and other goals you think are important.

- By March 2021, clients will no longer wait for service initiation.
- All clients will have regular assessments to determine that they are receiving needs-based services and have clearly defined goals.
- Indirect staff time will be reduced.
- Clients will reduce their dependency on staff and caregivers.
- Services and processes impacting clients will be co-designed 100% of the time.
- Unit Costs will be reduced.
- An increased number of clients will be served each year.

ELF Funds Help Make the Season Bright!

Donations to the Enriching Lives Fund (ELF) help to support and enrich the lives of DBIS clients in many areas. ELF Funds are used to attend activities and events that our clients would otherwise be unable to afford on their limited income. This time of year, ELF Funds are used to celebrate the season with Holiday meals, gifts for clients, as well as purchasing coats, hats, and other warm clothing to keep them comfortable and safe in the cold weather. Without donations and support from people like you, our clients are not able to receive these warm clothing items and gifts to make the season bright.

To Donate to the ELF Fund or for more information about how you can help this Holiday Season, please contact Sue Hillis at 519-668-0023 ext. 101 or shillis@daleservices.on.ca

To show your support by donating online, please click the red button below!







DONATE



WE THANK YOU FOR YOUR CONTINUED SUPPORT!

Thank you to those that donated to DBIS initiatives from April 2017 – March 2018

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ERRORS & OMISSIONS

Every effort has been made to ensure complete accuracy of this publication, if any errors are noticed please contact Cassie Taylor at 519-668-0023 ext. 119. Please accept our sincere apologies in advance. Each and every gift makes a difference and is deeply appreciated.